

EXPERT
EXPLORATORY
HOW-TO

INFORMATIVE Whitepaper

PERSPECTIVE
RESEARCH
CASE-STUDY
TESTIMONIAL



Expect Higher Value

IT Services as a Service

Contention between high-quality IT Services and cost of IT Services has left many organizations dissatisfied with their IT service providers. With today's economic pressures and uncertainty, this contention is magnified, often resulting in a choice of affordability over quality or coverage, which represents a gap in the capability of your IT service provider.



Interestingly, this contention between affordability and quality has always existed. Even with the advancements in IT technologies that transform the very fabric and scale of business, the engagement models of the IT service providers have remained consistent for nearly 20 years. Most IT support teams remain in a reactive mode, and rarely achieve a proactive and continuously optimizing level of maturity. Regardless of the reasons behind this stagnation, you should Expect Higher Value from your IT service provider now.

Expect The “A-Team”

You should expect to receive exactly the right IT services teams with exactly the right resources and skills, exactly when you need them. Our innovative **ExactSkill™** Framework allows us to maintain and provide the strongest resources with high proficiency skill sets that our customers need. You’ll receive the “A-Team” every time.

Expect Consumption-Based Services

You should expect IT Services engagement models based on the way that you need to consume them, and you only pay for what you consume. Our innovative **ExactFactory™** and **ExactOps™** service delivery frameworks provide our customers with **Consumption-Based IT Services** where the cost for IT services is tied directly to how the business consumes, whether by ticket, by workload, or nearly any measurable consumption metric.

Expect Service Agility

You should expect to have dynamic IT services that scale with your business as frequently as needed, without penalty. Your IT services should be as agile as your business. Our **Variable Capacity Services** allow our customers to scale their IT services on-demand, and only pay for the IT services they consume.

Expect Cost Reduction

You should expect that your cost for IT services will be reduced now, and continuously year over year, without sacrificing quality. Our **Hybrid Service Delivery** model provides our customers with an on-shore/off-shore dedicated delivery team and technologies, combined with AI/ML platforms, as well as shared IT engineering services to ensure our customers receive high-quality proactive IT services that are softer on your IT budget.

Expect To Be Heard

You should expect that your IT service provider collaborates, adapts, and helps to achieve your goals. We provide our IT Services as Managed Services, ensuring executive sponsorship, consumption-based affordability, and continuously measured high quality.

Expect Higher Value with exactly the right IT Services delivered in exactly the right model that scales with your business. You should expect Methodical Services’ **IT Service as a Service**.



Methodical Services - Our Experts Supporting Your Experts.



For More Information:

visit us: www.methodicalGroup.com

inquiries: Solutions@methodicalGroup.com

About Methodical Services

Methodical Services is a division of The Methodical Group, helping clients achieve their Digital Transformation goals through our Advisory, IT, and Talent solutions. Methodical Services helps our clients apply orderly and systematic processes and techniques that accelerate time to value while reducing risk.